



### CANCELLATION POLICY

- ❖ Scheduled appointments are reserved especially for you. **We require a 24 hour advance notice in order to cancel any of your services without penalty.** If your scheduled appointment is not cancelled within this notification period, your reservation is considered “confirmed” for your arrival. Any changes or cancellations made after the 24 hour notification period is considered a “lost session” or clients will be subject to pay a \$35.00 cancellation fee.

\_\_\_\_\_ (int.)

### LATE ARRIVAL

- ❖ All Bella Doña scheduled appointments have been designed to allow the appropriate time necessary for your full utilization and enjoyment of each service. **Your late arrival will not guarantee you a time extension of your scheduled treatments.** Therefore, your treatment(s) will be rendered only for the remainder of your scheduled appointment time.

\_\_\_\_\_ (int.)

### WEATHER POLICY

- ❖ Bella Doña’s standard policy is that any scheduled appointments/treatments cancelled in less than 24 hours notice will incur a lost session. However, during the winter months, we are willing to make an exception to that rule. **If the area is under a winter weather advisory**, and you feel that it is *unsafe or impossible* for you to travel to your scheduled treatment session, you may reschedule within the 24 hour notification period at no loss.

\_\_\_\_\_ (int.)

### FOLLOW-UP TREATMENTS

- ❖ For some services (e.g. laser hair removal), follow-up treatments may be necessary. These treatments will be 10% of the price in our current menu of services.

\_\_\_\_\_ (int.)

**Client’s Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_